ARMC Foundation
Supporting Ashtabula Regional Medical Center

ARMC Academy Mini Shadowing Experiences

ARMC Healthcare System employs over 1,300 caregivers. Each caregiver is vital to our mission to provide quality healthcare to positively impact the health of our community.

Delivering quality healthcare requires the efforts and coordination of a wide variety of skilled professionals. From those that are directly involved in patient care, to those who make sure the lights are on, the computer works, the bills are paid, and the rooms are cleaned and stocked.

All ARMC Academy students are encouraged to learn as much as possible about how ARMC departments impact one another and how they work together to meet our patients' needs. Whether you are still undecided, or your career path is set, the opportunity to see how others work is invaluable and will help you no matter what career you choose.

The Mini Shadowing Experiences allow Academy students an opportunity for half day shadowing in many different departments. To schedule a Mini Shadowing Session, contact Amy Price at 440-997-6604 or amy.price@armchealth.org.

Each session includes a brief overview of the department by the Department Director, 1 to 2 hours of active shadowing and then a brief meeting with the Department Director where you can ask questions about what you observed.

The Business of Healthcare

Finance
Accounting is an essential function in every business. It costs approximately $482,033 each day just to keep ARMC open. The ARMC finance department ensures that services are billed correctly, manages payroll, pays the bills, prepares financial statements, and annual tax filings.

Business Development
The business development department is responsible for growing ARMC by promoting our services and physicians. Business development includes marketing, public relations, community outreach, analyzing market trends, and planning for new or expanded services.

Human Resources
With over 1,300 caregivers, ARMC Healthcare System is the largest employer in Ashtabula County. The Human Resources department is responsible for hiring, benefits administration, employment policies, and employee relations.

Healthcare Administration

Quality
In healthcare, quality is defined as "care that is safe, effective, patient-centered, timely, efficient, and equitable." The ARMC quality department is constantly monitoring the care provided by ARMC to improve processes and outcomes for patients and ensure our processes follow the standards of accreditation agencies.

Nursing Education

The delivery of healthcare is continually evolving. Healthcare professionals are required to complete continuing education each year to maintain and enhance their knowledge, skills, and competence. The nursing education department develops and implements education programs for ARMC caregivers.

Care Management

For many patients and their families, discharge from the hospital is just the beginning of their recovery. Caregivers in the ARMC care management department work to develop personalized care plans to ensure that patients have access to the resources and care they need following discharge.

ARMC Home Health

Receiving healthcare in the comfort of one's own home helps patients rehabilitate after hospitalization for acute illness, injury or surgery. Home health also plays a vital role in helping people to manage chronic illnesses and reduces the need for a stay in the hospital.

Administration/Chief Operating Officer

The Chief Operating Officer is responsible for managing ARMC's daily operations from maintenance and food service to real estate and contracted physician services.

Operations

EVS

Environmental Services is responsible for maintaining a clean environment for patients, visitors, and caregivers. This vital role is often overlooked but is critical to patient safety and care.

Information Technology

With the introduction of electronic medical records, technology became a central part of healthcare delivery. Caregivers rely on technology to assist with patient care. The IT department supports and maintains the IT infrastructure including phone and voicemail systems, servers, firewalls, computers, software and networking lines.

Maintenance

Maintaining the buildings and grounds of the ARMC Healthcare System requires electricians, carpenters, HVAC technicians, plumbers, mechanics, and other skilled professionals.

Materials Management

Hospitals use a lot of stuff. From gowns to syringes, gloves to file folders, materials management is responsible for ensuring that caregivers have access to the equipment they need to care for patients.

Sterile Processing Department

Equipment sterilization is critical to patient safety. The sterile processing department cleans and sterilizes durable medical equipment for use.

Security

Hospitals rely on internal security to protect patients, visitors and caregivers. ARMC security patrols our campus, screens visitors to the emergency department, and responds to codes within the hospital.