

# The RIDGEWOOD AT Shenango Valley

**MARCH 19, 2020**

## **COVID-19 UPDATES FOR RESIDENTS AND FAMILIES GUIDELINES AND REGULATIONS**

Due to updated and revised guidance received from the Centers for Medicare and Medicaid Services (CMS), The Ridgewood at Shenango Valley has expanded its existing visitor, staff and resident processes as follows:

1. We are now practicing social (physical) distancing (6') for all dining and resident activities.
2. We continue to monitor our residents daily for signs and symptoms of respiratory infection resident including temperatures.
3. Visitors are limited only to compassionate care situations (i.e. end of life situation). They must continue to pass the screening process for entry. ***These visitors need to wear a mask, and limit their visitation to the resident's room.*** Instructions will be given to visitors re: (a) hand washing; (b) limiting the touching of surfaces; (c) limiting physical contact and practicing social distancing (6').
4. Screenings, including temperatures, continue for ALL staff, essential third-party health care workers and qualified visitors.
5. We strongly discourage family members from taking residents out of the building for anything other than essential medical appointments.
6. We continue to work with residents and families to ensure ongoing communications (phone calls and texts). Please call 724-347-0998 if you'd like to make other arrangements for communicating with your loved one.
7. If you have items to bring to your loved one please notify us, they can be placed in the entryway and our staff will ensure they are delivered.

As always, we encourage you to refer to the CDC, CMS and PA DOH websites for more information.

***We continue to stress the importance of handwashing and social (physical) distancing are then best ways to prevent the spread of COVID-19 and Influenza.***

If you have any questions regarding this communication contact Robin Knight, VP of Personal Care.

Please monitor our website ([www.rwsv.org](http://www.rwsv.org)) for updated information as our guidelines are subject to change.