

The  
**RIDGEWOOD**  
*AT Shenango Valley*

**RESIDENTS, FAMILIES and TEAM MEMBERS OF THE RIDGEWOOD AT SHENANGO VALLEY**

**November 23, 2020**

**IMPORTANT**

The Ridgewood at Shenango Valley continues to adjust its action plan in response to information, recommendations and requirements shared by the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS) the Pennsylvania Department of Health (PA DOH) and the Department of Human Services (DHS).

We continue to test residents and team members weekly for Covid-19 at The Ridgewood at Shenango Valley. We administered weekly testing this past Friday and anticipate results sometime this week. We also continue to test residents who present with symptoms consistent with Covid-19. Yesterday we were informed by the local Emergency Department that one of our residents tested positive. This brings our total positive resident count to seven and team member count to two. The resident and their responsible party were immediately notified verbally of this diagnosis.

Residents who test positive for COVID-19 and remain on our campus are segregated in a “Red Zone”, which is further described below.

The following additional procedures were implemented and continue to be in place.

- Residents are quarantined in their apartments.
- All non-essential services including VISITATION and beauty and barber services are suspended.
- Dining has reverted to tray service to each resident’s apartment.
- Activities are suspended till further notice.
- COVID-19 positive residents have been segregated from all other residents within the building and this area is considered a “Red Zone”. Procedures in the “Red Zone” are consistent with those described below for the “Yellow Zones” with the exception of more stringent personal protective equipment requirements.
- The Ridgewood at Shenango Valley is now categorized as a “Yellow Zone” and the following practices apply:
  - a. Enhanced personal protective equipment, such as N95 masks, gowns, face shields, etc., are now required for all team members.
  - b. Ongoing team member education is in place to reiterate the proper use of personal protective equipment and navigation in resident areas as well as navigation within the building outside of resident areas when necessary, etc.

Our thoughts and prayers are with those residents and their families who have been impacted by this virus. We are praying they experience a quick recovery.

If you have any questions regarding this communication contact Robin Knight, VP of Personal Care.