

The
RIDGEWOOD
AT Shenango Valley

RESIDENTS, FAMILIES and TEAM MEMBERS OF THE RIDGEWOOD AT SHENANGO VALLEY

November 17, 2020

IMPORTANT

The Ridgewood at Shenango Valley continues to adjust its action plan in response to information, recommendations and requirements shared by the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS) the Pennsylvania Department of Health (PA DOH) and the Department of Human Services (DHS).

Last week we notified you of Covid-19 positive cases at The Ridgewood at Shenango Valley. Based on recommendations and requirements from PA DOH and CMS, we continue to test all team members and residents weekly. We took samples of our team members and residents Friday and received the majority of our results today from our lab. We had one resident and one team member test positive for Covid-19. We are only awaiting test results for one remaining team member. The resident and their responsible party were immediately notified verbally of this diagnosis.

Residents who test positive for COVID-19 and remain in our residence are segregated in a “Red Zone,” which is further described below.

We have had consultation from both the local epidemiologist and consultants for PA DOH, whom toured the facility after our initial resident case. Both indicated that we are following all the proper protocols established to minimize the risk of transmission.

In the weeks leading up to these events, we can assure you that the entire team was following the recommended guidance for personal protective equipment use, which included surgical masks and eye protection as recommended by PA DOH and DHS.

The following additional procedures were implemented on Saturday and will continue for at least 14 days.

- Residents are quarantined in their apartments.
- All non-essential services including VISITATION and beauty and barber services are suspended for at least 14 days.
- Dining has reverted to tray service to each resident’s apartment.
- Activities are suspended till further notice.
- COVID-19 positive residents have been segregated from all other residents within the building and this area is considered a “Red Zone.” Procedures in the “Red Zone” are consistent with those described below for the “Yellow Zones” with the exception of more stringent personal protective equipment requirements.
- The Ridgewood at Shenango Valley is now categorized as a “Yellow Zone” and the following practices apply:
 - a. Enhanced personal protective equipment, such as N95 masks, gowns, face shields, etc., are now required for all team members.

- b. Ongoing team member education is in place to reiterate the proper use of personal protective equipment and navigation in resident areas as well as navigation within the building outside of resident areas when necessary, etc.

We will be sending out additional correspondence regarding this matter as it becomes available along with the results of our tests.

Our thoughts and prayers are with those residents and their families who have been impacted by this virus. We are praying they experience a quick recovery.

If you have any questions regarding this communication contact Robin Knight, VP of Personal Care.