

### **ELECTRIC INSTALLATION INSTRUCTIONS**

Chase Doors products are time tested to function properly if installed in accordance with the installation instructions. It is in the Installers best interest that the doors be installed properly. Please read and follow the installation instructions carefully to avoid costly time on the job correcting installation mistakes. Chase Doors warrants our products for defects in material and workmanship only. Since the Installation of our products is beyond our control, Chase Doors does not warrant labor.

A parts box containing all the needed hardware and additional parts required to complete the installation is inside the door box. Please do not misplace these parts, as Chase doors will not replace them free of charge.

It is the responsibility of the installer to make sure that the mounting structure (walls) to which the door is to be attached is straight, level and on the same plane with each other around the door opening as well as the floor surface. If these conditions cannot be met the vertical casings and header must be shimmed to ensure that the door, when properly adjusted will provide the proper sealing required. The floor must be flat, level and in good condition for the bottom seal to be effective.

#### **WARNING!**

Only qualified and experienced cold storage door installers and electricians should attempt to install or service this product. Installation by non-qualified personnel may result in a serious injury during the installation process and/or during actual operation and use of this door.

#### **AVERTISSEMENT!**

Seulement du personnel qualifie devrait faire !'installation de cette porte. L'installation fait par du personnel non-qualifie, peut entrainer des blessures graves durant !'installation et / ou !'utilisation de la porte.

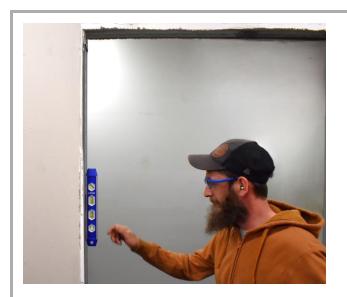


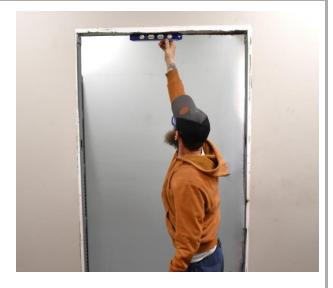


1. **Verify opening width** matches door provided.



2. **Verify opening height** matches door provided.





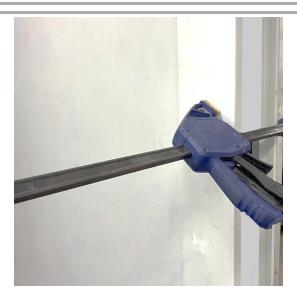
3. Ensure opening is square, plumb and that the left & right side of the opening are on the same plane using a laser level.



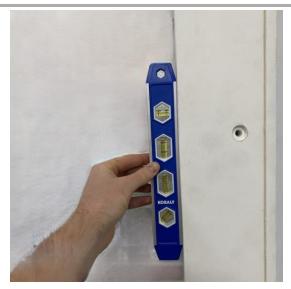
4. Apply Butyl Caulk to wall side of casing, or on the wall, 1" from the edge/opening.



5. Press leading edge casing against wall at edge of opening on closed side.



6. Secure casing (and mirror casing if applicable) to the wall using a C-clamp.



7. Level casing to ensure they are straight & plum.

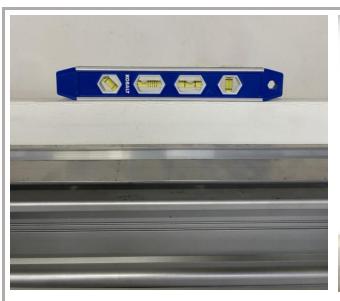
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8. **Set header onto legs** of face casing. Note: T-slotted part of header should be flush with outside of legs of face casings.



9. **Secure header casing** (& if applicable mirror casing) **to the wall** using c-clamps.





10. Level the top of the header (not the metal track). If header is not level, shim the base of either vertical face casings.



11. Using a 3/8" drill bit, drill through pre-drilled holes & wall (& if applicable, mirror casing) along the face casing.



12. **Fasten casing to the wall** with fasteners provided. Repeat steps 4-9 for the trailing edge vertical casing.

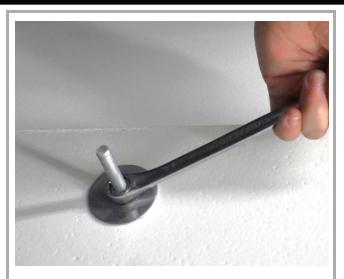






13. Using a 3/8" drill bit, **drill through pre-drilled holes & wall** (& if applicable, mirror casing) **along the face casing above the track & install fasteners** provided.

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14. On the other side of the wall, fasten a washer & a nut on the bolts.

Note: Do NOT overtighten or cut bolts off at this time.



15. Repeat steps 13-14 for all holes along the header before removing c-clamps.





16. Press dart gasket into the T-slotted grooves around the perimeter of the opening.







17. Loosen & remove the two **drop out security parts** from the inner top of the track.







18. **Lift the door onto the track** by simultaneously angling the door's wheels into the two black dented plastic treads on the rail.

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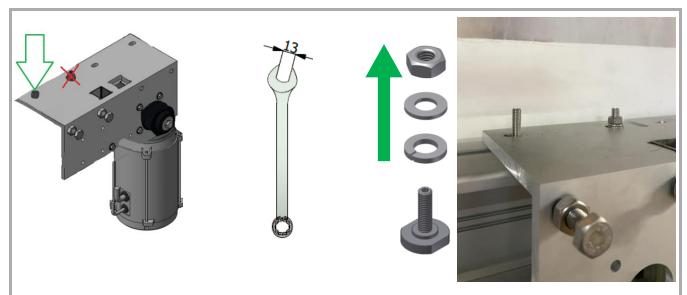


19. Slide drop out security part back into the inner top of the track.

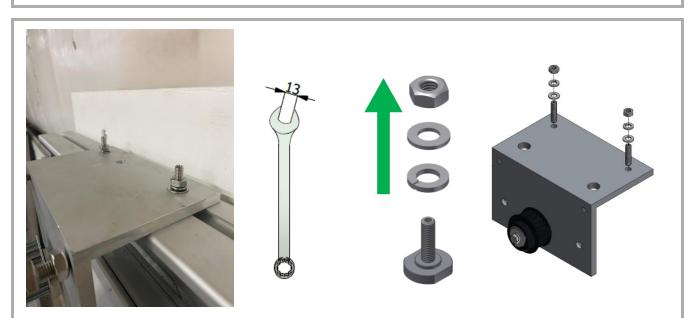


20. Center the drop out security part with the dent plastic tread & tighten down using an Allen wrench. Repeat steps 19 & 20 with the other drop out security part. Note: Door wheels shouldn't hit the drop out security part when opening & closing.

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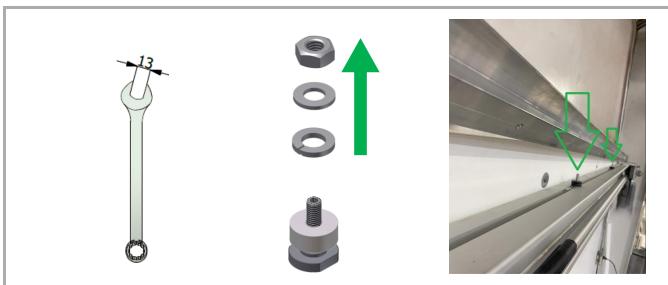


21. Find the motor on the track & remove the inner (NOT THE OUTER) nut & washers attaching the motor to the track. *Note: do not loosen the bolts.* 



22. Find the runner on the track & hold onto the runner while removing nuts & washers attaching it to the header. *Note: do NOT loosen the bolts.* 

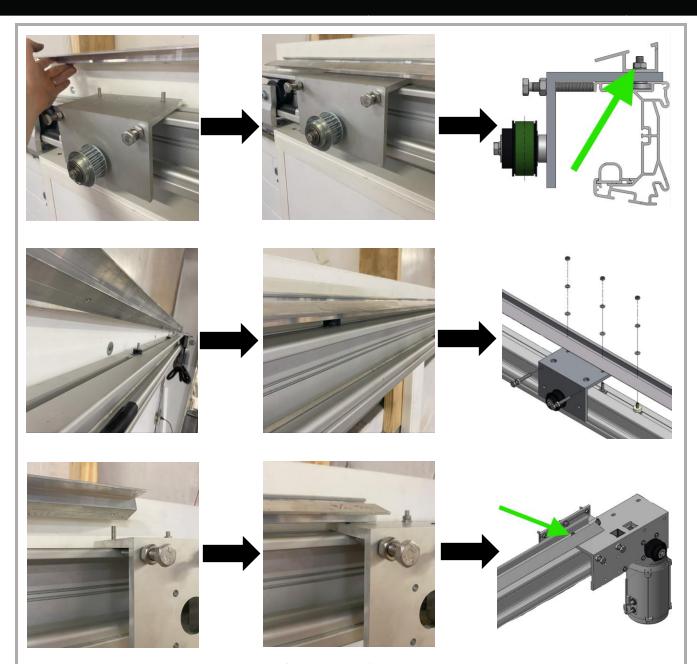
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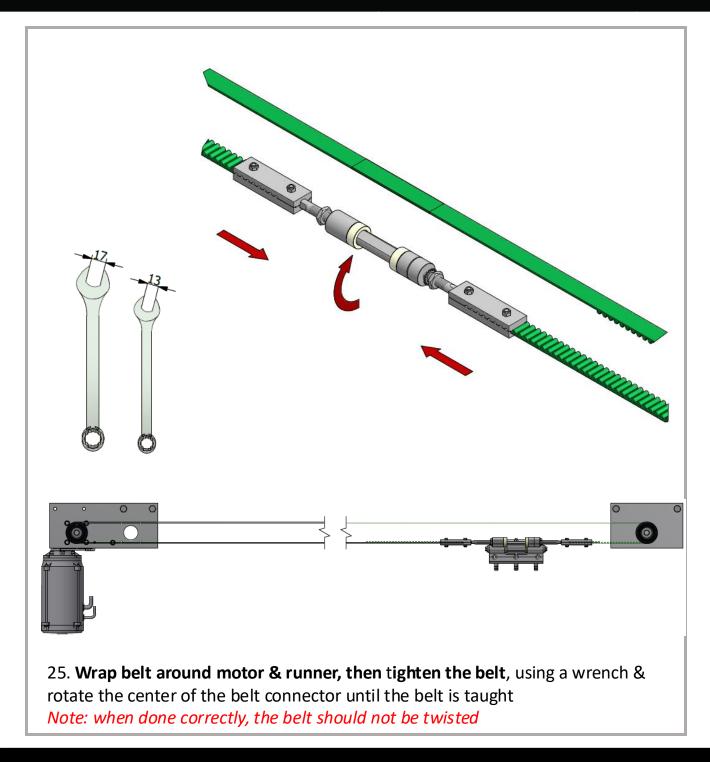
23. Using a 13mm wrench, remove nuts & washers off the other hood bracket bolts on top of the track.

Note: do NOT remove the spacer or loosen the bolts.

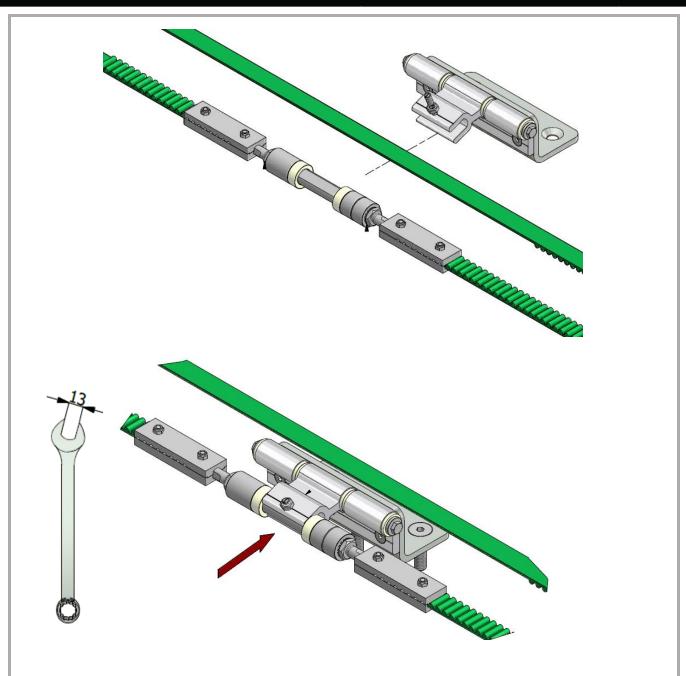
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24. Lay the hood bracket on top of the track (bolts will stick through the holes in the hood bracket) & fasten down using the washers & nuts using a 13mm wrench.

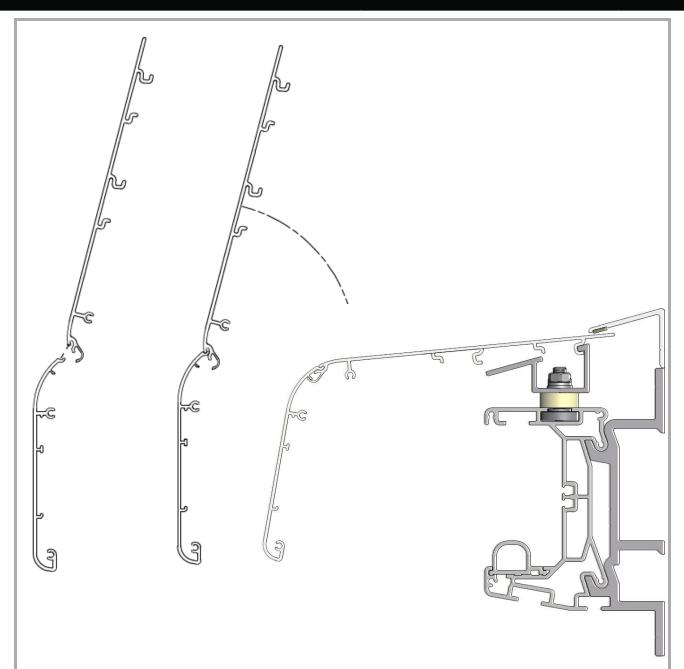


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26. Feed the center of the belt connector to the electrical connect on top of the door. Tighten down the bolt & nut on the electrical connect to fasten them together.

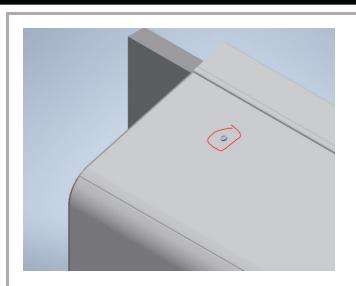
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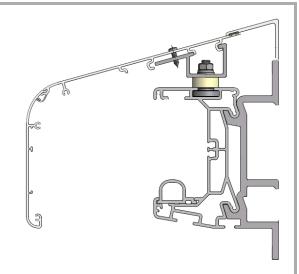


27. Assemble the two long aluminum hood cover pieces and then mount them to the hood bracket on top of the track.

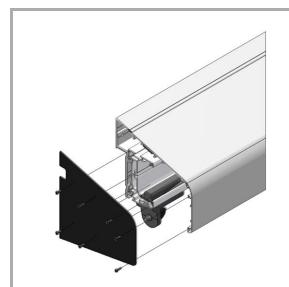
Note: ensure these are aligned with both ends of the rail profile.

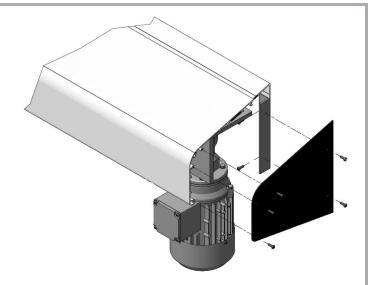
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28. Fasten the hood & rail profile together by **screwing fasteners** with a T20 star bit **through the holes at the top of the hood into the rail profile.** 



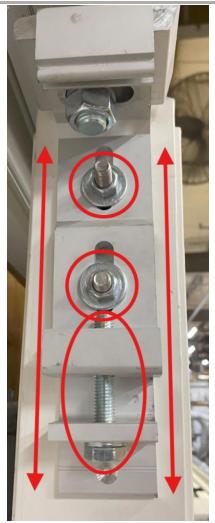


29. Attach the black hood covers on each side of the hood using a T20 star bit.

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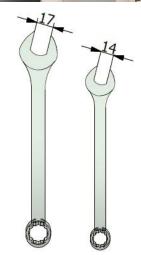


30/31. Scan the QR code to watch a video on how to perform steps 30 & 31 OR flip the page to review the next step.





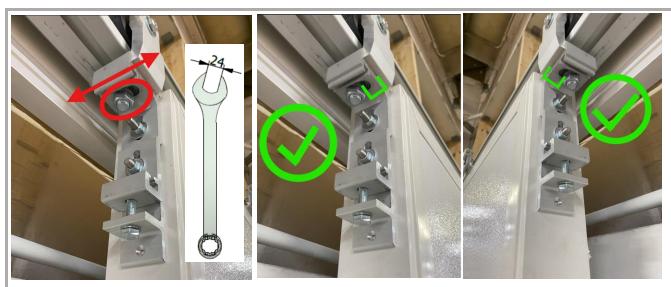






30. To adjust door up or down:

- a. Close the door
- b. Using a 14 mm wrench, loosen the top two horizontal nuts (circled above)
- c. Using a 17 mm wrench, adjust inverted bolt to raise/lower door to ensure:
  - a. Door opens & closes smoothly
  - b. Panel is relatively level
  - c. Gasketing along the base of panel is contacting the floor (no light leakage)
- d. Re-tighten the top two bolts



- 31. To adjust the door closer or further from the wall
- a. Close the door
- b. Using a 24 mm wrench, loosen the top upside-down nut (circled above)
- c. Lightly press the panel against the gasketing
- d. Fasten the top upside-down nut (circled above)
- e. Test the door to ensure
  - a. Door opens & closes smoothly (not dragging against gasketing in the opening)
  - b. No light leakage around the upper half of the opening when in the closed position.

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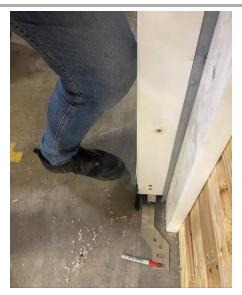
33-41. Scan the QR code to watch a video on how to perform steps 33-41 OR flip the page to review the next step.



33. Open door slightly, slide the straight edge under the trailing edge of the door & butt it flush against edge of opening.



34. Slide bottom channel guide under the leading edge until it touches the straight edge & close the door.





35. Lightly press against the door to ensure it contacts the gasketing along the side of the opening, mark in the center of the slotted holes.

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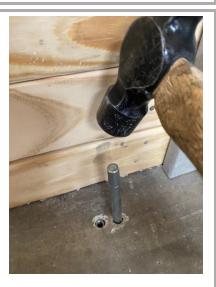


37. Remove the bottom channel guide & using a ½" drill bit, drill 1.5" into the floor where you marked the slotted holes.

Note: Tape your drill bit at 1.5". Do NOT drill all the way through the concrete.



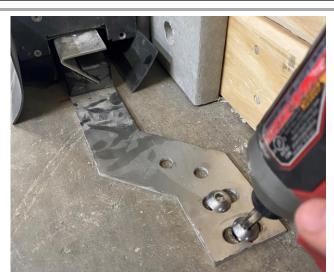




38. Remove any debris from the hole, place the anchors into the holes & set the anchor by hammering the anchor setting tool.

Note: the anchors should ideally be flush with the floor.

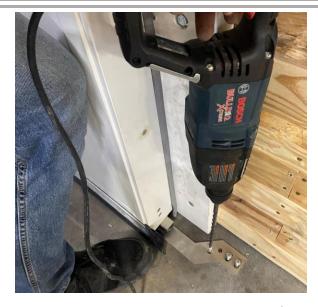
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39. Place the bottom channel guide over the set anchors and **screw in the round head screws** using a  $\frac{1}{2}$ "hex bit. Adjust bottom channel guide location to ensure that the door is making full contact with the gasketing along this side of the opening.





40. Once the door is contacting the gasket along this side of the opening, **drill 3/8" pilot holes through the two other holes**. Then repeat the past three steps for the other two holes.

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41. **Repeat process for the snubber** for the leading edge of the panel.

Note: lightly push the door into the frame before installing the snubber.



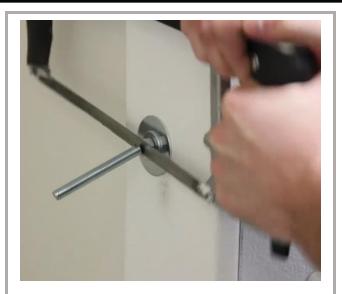
42. Ensure door opens & closes smoothly & no light leaks around the perimeter when closed.







43. Secure the two black plastic covers over the suspension points on both sides of the panel.



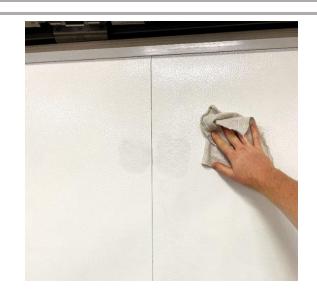
44. Cut off & file excess bolts.



45. Install plastic white covers over the nuts on the inside and recessed holes on the outside face casing.



46. Remove protective plastic wrapping from the door.



47. Clean door & track hood with wet rag.

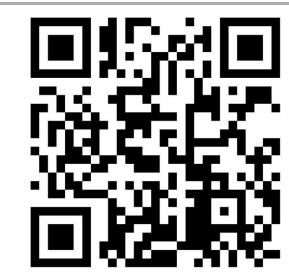
### **ELECTRIC INSTALLATION INSTRUCTIONS**

The next two pages will set the door positions. These steps will differ based on the encoder used.

All Electrical work must be performed by a licensed electrician. All electrical work must conform to the National Electric Code as well as any state or local requirements.

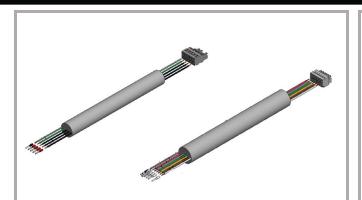
Tous les travaux d'électricité doivent être faits par un électricien qualifié. Tous les travaux d'électricité doivent être faites conformes au Code national de aux normes du code du batiment et locale.





49-66. Scan OR code to watch a video on how to perform steps 49-66 OR flip the page to review the next step.

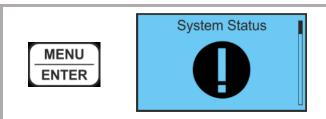
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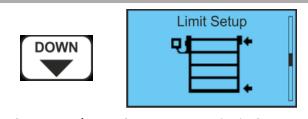
49. Plug in power supply and connect the pre-fabricated cable for the encoder and motor.



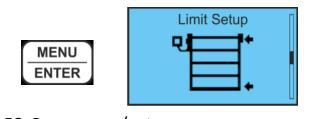
50. Open the control box by removing the screws located at all four corners of the box.



51. Press menu/enter



52. Press down 2x to get to Limit Setup.



53. Press menu/enter.



54. Press up or down to enter the code.

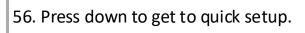
**Limit Setup** 

**Operating Mode** 

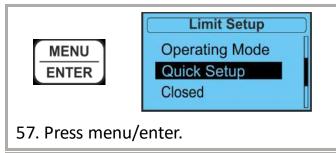
Quick Setup

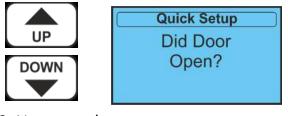
Closed





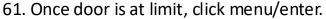
**DOWN** 

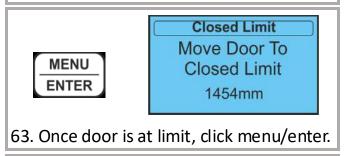


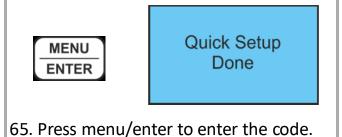


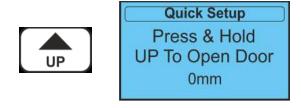
59. Up = ves, down = no

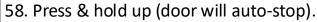










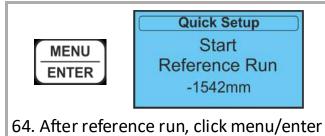




60. Hold up or down to open limit.



62. Hold up or down to closed limit.





66. Press open on outside of box to test.

### **ELECTRIC INSTALLATION INSTRUCTIONS**

If your door is a cooler, you have completed the install.

If your door is a freezer, please follow the next five steps.

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Tous les travaux d'électricité doivent être faites conformes au Code national de aux normes du code du batiment et locale.

### **ELECTRIC INSTALLATION INSTRUCTIONS**

These steps are for a <u>freezer doors only</u>.



67. On the trailing side of the panel, remove the cover for the electrical box.



68. Insert supply power through the hollow gray bolt into the electrical box.



69. Using a wrench, tighten the plastic **nut** to secure the power supply cord to the electrical box.



70. Wire the black (L1) & white (L2) of the supply power to the appropriate terminal strip.

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These steps are for a <u>freezer doors only</u>.





71. Reattach electrical box cover.

Note: Do NOT turn the heater on until the freezer in operation. Failure to do so will cause the heater to fail.