



Eliason, A Senneca Brand  
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### LIMITED LIFETIME WARRANTY

Senneca Holdings, Inc. and Eliason Door Corp warrants that all StyleCraft single-acting plastic laminate doors ("Door"), shall be free from defects in materials and workmanship from the date of purchase from Eliason, subject to the following terms, conditions, tolerances and exclusions. This limited lifetime warranty applies only to the Project Name listed in the original order. The owner's sole and exclusive remedy against Eliason shall be limited to repair or replacement of Doors determined to be defective or refund of the purchase price of the defective Doors only as determined by Eliason in its sole discretion. Eliason will not be liable for any removal, refinish and/or reinstallation costs. Inspection of the Doors must be made upon receipt by owner, and any claim must be received by Eliason within thirty (30) days after discovery of the defect(s). Failure to notify Eliason shall fully and completely relieve Eliason from any obligation under this warranty. Eliason shall not be liable for any Doors repaired or replaced without its prior written approval. Record this information for claim reporting and send to [customercare@senneca.com](mailto:customercare@senneca.com).

Customer

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Project Name

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Address

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Order #

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### TOLERANCES

1. Show-through (telegraphing) on Doors shall not be considered a defect unless the faces of the Door vary from a true plane in excess of 1/100 inch in any three-inch span.
2. Size tolerances: Nominal length, width and thickness  $\pm 1/16"$  (1.5875 mm).
3. Squareness tolerance: Diagonal measurement difference will not exceed 1/8" (3.1750 mm).
4. Factory hardware preparation: plus 1/32" (0.7938 mm) minus 0" tolerance will be allowed on hinge and lock front preparation cutouts.  $\pm 1/32"$  (0.7938 mm) tolerance will be allowed on hinge and lock front locations.
5. Humidity on both sides of an interior Door must be at a consistent level and not be less than 25%, nor greater than 55%. Temperature must not be less than 50°F (10°C), nor greater than 90°F (32.2°C). These environmental conditions must be present at the time of delivery to the installation location.

6. Warp shall not be considered a defect unless it exceeds 1/4" in the plane of the Door itself. Warp is any distortion in the Door itself and does not refer to the relation of the Door to the frame or jamb in which it is hung. For Doors 1-3/4" or thicker, warp will not exceed 1/4" in Doors 3'-6" x 7'-0" or smaller; nor will it exceed 1/4" in any 3'-6" x 7'-0" section of larger Doors. For Doors less than 1-3/4" thick, warp will not exceed 1/4" in Doors 3'-0" x 7'-0" or smaller. Warp is measured by placing a straightedge on the concave face and determining the maximum distance from straightedge to Door face. Warp tolerances are further subject to the warp exclusions set forth below.

7. Action on any claim for warping or for telegraphing may be deferred, at the option of Eliason, for a period of time not to exceed 12 months from the date of claim. The Door must remain in the original hung installation during the period of deferment to permit conditioning of the Door to humidity and temperature.

#### EXCLUSIONS

1. Unsatisfactory service or appearance caused by failure to follow the WDMA standard: How To Store, Handle, Finish, Install and Maintain Wood Doors

2. Natural variations in the color, texture, character or cut of the plastic laminate. Color change related to exposure to ultraviolet light (natural or interior) and oxidation.

3. The warranty against warp does not apply to the following:

- a. Doors with different face materials or laminates on opposite sides of the Door.
- b. Doors that are improperly installed or do not swing freely.
- c. Warp on Doors less than 1-3/4" thick and larger than 3'-0" x 7'-0".
- d. Appliques on one face of the Door only, creating an unbalanced condition.
- e. Applied mouldings exceeding 3-1/2" wide or covering more than 25% of the Door face.

4. This warranty does not cover Doors with:

- a. Cutouts for lights (lites) and/or louvers, any edge of which is nearer than 5" to any edge of the Door.
- b. Cutouts having less than 3-5/16" on non-rated & 20-minute fire Doors, and less than 5" on 45-, 60-, and 90-minute fire Doors between adjacent cutouts for unit locks, closures, or other hardware cutouts on flush Doors.
- c. Cracking of high-pressure decorative laminate faced Doors with openings cut by other than the manufacturer. Radius of 1/4" at corners of lite cutouts must be maintained.

- d. The manufacturer's warranty applies to any accessories supplied by Eliason and are not covered by this warranty.
- e. Interior Doors subjected to different temperature and/or humidity conditions on each side of the Door as outlined in the Tolerances section or stored/ installed in conditions outside WDMA guidelines.
- f. Doors reported to be damaged or defective after off-site pre-installation of hardware or accessories.
- g. Doors altered by others.
- h. Normal wear and tear, including wear-through of the finish, or deterioration for reasons other than material and workmanship of the Door itself.
- i. Incompatibility of hardware with a particular Door construction.
- j. Doors where self-tapping or combination metal/wood screws are used to attach surface-applied hardware.
- k. Interior Doors used in an exterior application. An exterior opening is defined as an opening that cannot be climate controlled for temperature and/or humidity on both sides.
- l. Doors machined for corner mortised flush bolts.
- m. Doors that have any form of face grooving.
- n. Glass, glass lites, or glazing
- o. Doors shipped outside of the United States, Canada or Mexico will not be warranted.

NO OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, ARE MADE, INCLUDING, BUT NOT LIMITED TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. UNDER NO CIRCUMSTANCES SHALL ELIASON BE LIABLE FOR ANY LOSS OR DAMAGE ARISING FROM THE PURCHASE, USE OR INABILITY TO USE ITS PRODUCTS, OR FOR ANY SPECIAL PUNITIVE, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. NO DEALER, DISTRIBUTOR, FABRICATOR, INSTALLER, AGENT OR EMPLOYEE OF ELIASON HAS THE AUTHORITY TO ADD TO OR MODIFY THE OBLIGATIONS OR LIMITATION OF THIS WARRANTY. THIS WARRANTY SHALL BE INTERPRETED EXCLUSIVELY UNDER THE LAWS OF THE STATE OF OHIO. ELIASON RESERVES THE RIGHT TO REVISE OR TERMINATE THIS WARRANTY AT ANY TIME. THIS WARRANTY (VERSION 2025-12.1) ONLY APPLIES TO DOORS PURCHASED ON OR AFTER DECEMBER 1, 2025, AND BEFORE THE EFFECTIVE DATE OF ANY SUBSEQUENT REVISION PUBLISHED BY ELIASON.

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